From: Leslie Cerier [leslie@lesliecerier.com]
Sent: Thursday, February 19, 2009 11:30 AM

To: Williams, Catrice (DTC)

Subject: verizon

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Hi,

I am a Verizon customer for cell phone, land line and DSL. Besides Verizon's high prices and soaring Verizon profits, seems to me their rates could go down.

I also want to report that there are times when my DSL does not work; mostly it does, as does the other services... but wondering if reduction of their high fees and taxes could be addressed.

all the best,

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